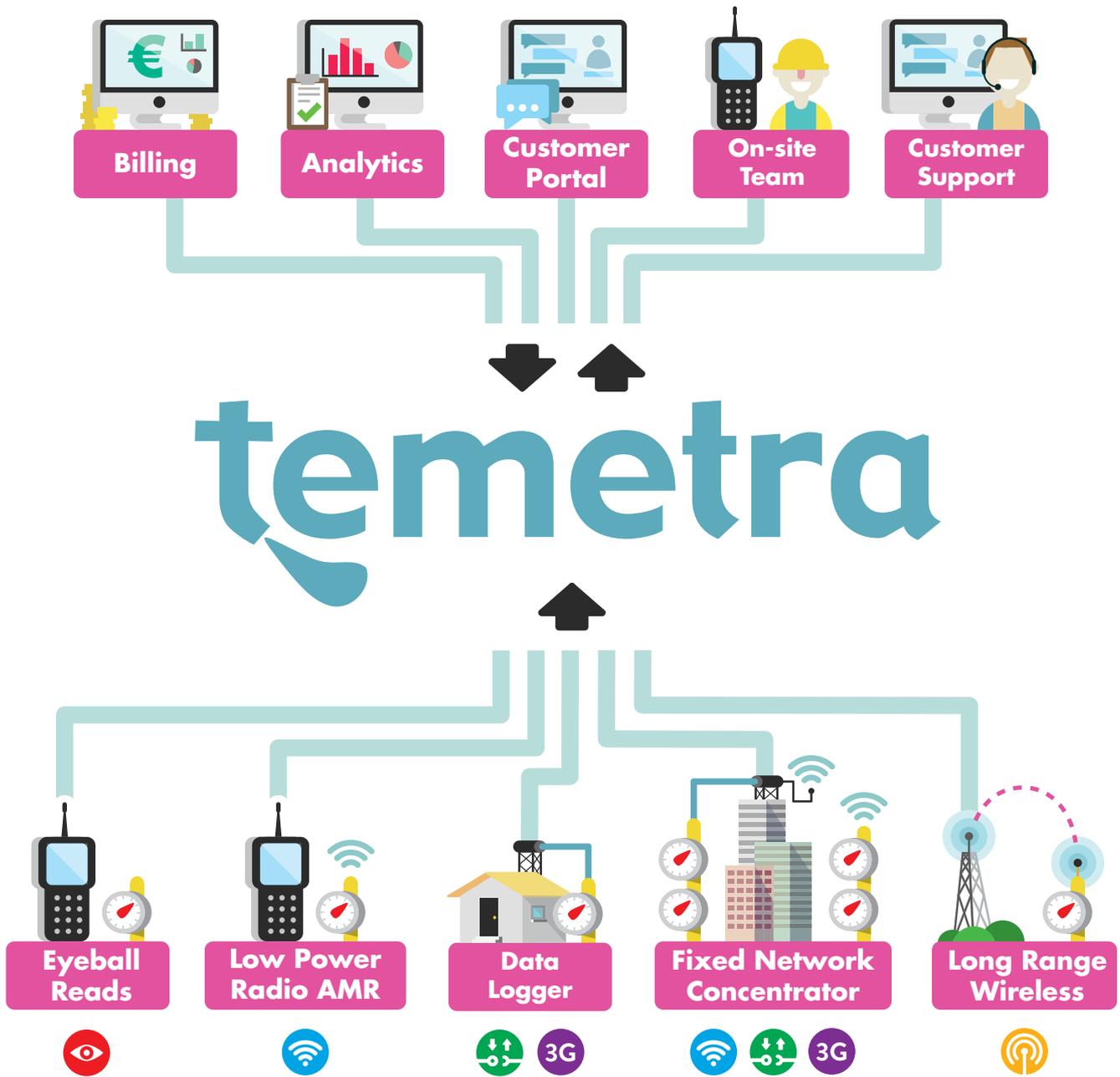# Meter Management
& Meter Reading

Since 2002, Temetra has adapted to take account for the latest developments in meter data collection, providing real business value to utility customers.

We provide vendor neutral meter data management, meter reading, customer portal, analytics and billing integration, delivered as a cloud-based service. Our service based offering gives all our customers access to a wide variety of AMR, while maintaining a secure, unified view of their meter data.

Temetra's innovative award winning platform and international customer list is testament to how well we operate, offering a fully managed service to utilities.

With many long-term partnerships and contracts in place, Temetra is a secure and reliable data store for your meter information.

Billing

Analytics

Customer Portal

On-site Team

Customer Support

temetra

Eyeball Reads

Low Power Radio AMR

Data Logger
3G

Fixed Network Concentrator
3G

Long Range Wireless

Data Management
Vendor neutral data collection & storage

Temetra provides the tools to efficiently read and store your meter data, providing maximum benefit from this information. Our MDM can take data from simple eyeball-read meters, low power radio and fixed networks, encompassing the wide variety of extended data available from AMR.

Temetra stores your meter data in a secure, high-availability data store built for the volume of data associated with smart metering.

We keep up to date with industry advancements in meter reading and extended data, migrating data as required, while maintaining consistent user interface and API.

We are ISO27001 accredited, and registered as a data processor with the Data Protection Commissioner.

UKAS
MANAGEMENT
SYSTEMS

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Itron   elster   ELGAS   HOMERIDER SYSTEMS   SENSUS FlexNet   ISKRAEMECO   Telic   GERO

Single Repository
Choose your AMR & AMI without compromise

Temetra provides a neutral platform to store your meter data, incorporating basic index information and vendor specific extended data.

Whether you need to read more than one low power radio transponder from a single handheld, or simply unify your fixed network and field-collected data, Temetra has the ability to store, view and extract from a single repository.

Geo Routing
Innovative work allocation system

Improve the efficiency of your meter reading teams using Temetra's innovative set of planning and allocation tools.

Assign work geographically, taking into account complex read windows, special requirements, and route the meters sequentially based on where the meter readers are, rather than pre defined start positions.

Temetra Reader
Handheld meter reading

While smart metering is suitable for certain customers and deployments, most utility meters are still devices that need to be read at regular intervals by meter readers. Temetra Reader provides a modern handheld platform to capture not just the basic meter reading, but also extended data from transponders and additional ad-hoc data collection.

Using a single handheld computer, we have the ability to read multiple transponders from a variety of vendors. This gives you the freedom to select the most appropriate AMR solution without being locked in to a single vendor, or cope with legacy AMR during a transition period which could last many years.

Data Analytics

Actionable information from meter data

Smart metering delivers such high volume data that traditional infrastructure has difficulty managing the scale. At some point, a shift to modern distributed data storage is required, and Temetra has already made that transition.

Temetra provides the tools to analyze your meter data using the latest technology platforms developed for Internet scale companies.

Customer Portal

Giving your customers access to their data

Billing systems are a poor choice for delivering rich meter data to customers, focused on cyclical billing reads. Temetra provides a customer portal though which you can provide your customers with the detailed information you have collected from their meter.

Use our generic portal, a version branded to your requirements, or use Temetra to provide the graphics directly into your own customer portal.

meter.ie

Temetra Fieldwork

Next generation data collection

Android devices are ideal data collection tools, with high quality cameras, GPS, WiFi and 3G all built-in. A wide variety of form factors, from smart phones, mini or full size tablets give you more choices than traditional fixed size handhelds.

Temetra Fieldwork is an Android app that allows field-based job allocation and data collection, integrated with Temetra web app. Photos, GPS locations and validated forms can be collected quickly with familiar touch interface, and Temetra has the scale to manage high volume data.